

Client Complaint Form

Section A: Complainant Details

- 1. Investor Name: _____
- 2. Folio / Client Code: _____
- 3. PAN Number: _____
- 4. Email ID: _____
- 5. Mobile Number: _____
- 6. Address: _____

Section B: Complaint Details

- 1. Date of Occurrence: _____
- 2. Date of Complaint Submission: _____
- 3. Nature of Complaint (Select one):
 - Transaction delay / error
 - Incorrect NAV / execution issue
 - KYC / documentation issue
 - Commission / disclosure issue
 - Miscommunication / misleading info
 - Others (please specify): _____

1. Description of Complaint:

- 2. Documents Attached (if any):
 - Transaction slip
 - Email copy
 - AMC letter
 - Screenshot
 - Others: _____
- _____

Declaration:

I confirm that the above information is true and complete to the best of my knowledge.

Investor Signature: _____

Date: _____

Note:

- Please retain a copy of this form and acknowledgment for your records.
- Unresolved complaints after 21 days may be escalated to SEBI through the SCORES Portal.
- This complaint process complies with SEBI Master Circular (May 2023) & AMFI Code of Conduct (Clause 8).

Planway Capital

AMFI Registered Mutual Fund Distributor (ARN-159316)